








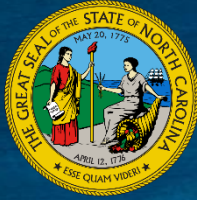


NCDHHS COVID-19 Information:

www.ncdhhs.gov/coronavirus

The North Carolina Department of Health and Human Services continues to provide ongoing benefits as well as some emergency benefits as the impact of COVID-19 continues in our state. There are several ways you can apply or find out more information online to get benefits for you and your family. The resources below may be available to you. Links, direct contact information, and scannable QR Codes are below to help you find more information.

Apply for Medical Assistance	https://epass.nc.gov/CitizenPortal/application.do	Contact Local DSS office	
Apply for Food Assistance			
EBT Card Assistance	https://login5.fisglobal.com/idp/EBTEdge_NCH	1-866-719-0141	
ebtEDGE Mobile App	https://www.ebtedgemobile.com/		
Apply for Medicare Part D Prescription Help	https://www.ssa.gov/benefits/medicare/prescriptionhelp/	1-800-325-0778	
Apply for Emergency Child Care Services	https://ncchildcare.ncdhhs.gov/Whats-New/Coronavirus-Information-for-Child-Care/guidance-for-child-care-providers-on-parent-application-for-financial-assistance	919-814-6380	
Apply for Regular Child Care Assistance	https://ncchildcare.ncdhhs.gov/Services/Financial-Assistance	Contact Local DSS office	
Apply for Cash Assistance (TANF)	http://www.ncdhhs.gov/dss/workfirst/index.htm	Contact Local DSS office	
Apply for Energy Assistance	https://www.ncdhhs.gov/assistance/low-income-services/low-income-energy-assistance	Contact Local DSS Office	
eChild Support Services	https://ncchildsupport.com/ecoa/covid19.htm	1-800-992-9457	
NC 2-1-1	https://www.nc211.org/	2-1-1 Or 1-888-892-1162	



NCDHHS Program Descriptions

www.ncdhhs.gov

<p>North Carolina Medicaid (Division of Health Benefits)</p>	<p>Provides access to physical and behavioral health care and services to improve health and well-being for North Carolina citizens. Services NC Medicaid manages include but are not limited to:</p> <ul style="list-style-type: none"> • Physical, behavioral health, and substance use services, • Pharmacy Benefits, and • Services and supports for people with chronic and long term health care needs.
<p>Food and Nutrition Services</p>	<p>Provides low-income families or individuals the food they need for a nutritionally adequate diet. Benefits are issued via Electronic Benefit Transfer cards. Users may use the ebtEdge Mobile app to check balances and locate stores that accept benefits.</p>
<p>Emergency Child Care Subsidy (COVID-19)</p>	<p>Provides assistance for essential workers needing child care services during the COVID-19 crisis. Enrolled providers vary and have agreed with the State of NC to remain open and accepting enrollments from families of essential workers for specific timeframes established for COVID-19.</p>
<p>Subsidized Child Care Assistance</p>	<p>Provides ongoing financial assistance via vouchers for families in need of child care services from enrolled providers. Eligibility may be limited based on financial and situational criteria.</p>
<p>Temporary Assistance for Needy Families (TANF)</p>	<p>Provides parents (and some situations where children reside in the care of relatives) with short-term training and other services to help them become employed and moving towards self-sufficiency. Also known as Work First or Cash Assistance Programs.</p>
<p>Low Income Energy Assistance & Crisis Intervention Programs</p>	<p>Provides assistance through vendor payment to help households pay heating and cooling bills.</p>
<p>Child Support Services</p>	<p>Available to anyone needing help to establish paternity, establish and collect a court order obligation for child support, or collect child support on an existing obligation. The program is not authorized to assist with custody, visitation, or property disagreements.</p>